

§ 812.4

(b) Sale or disposal of surplus property under approved programs.

(c) Services furnished the general public relating to or furthering the Air Force recruiting program.

(d) Any services furnished representatives of public information media or the general public in the interest of public understanding of the Air Force.

(e) Any records made available to the public under the Freedom of Information Act.

(f) Any requests for release of Air Force-developed computer programs to non-Government customers.

(g) Foreign military sales of materiel and services.

§ 812.4 Waived or reduced charges.

In general, charges may be waived or reduced when:

(a) Payment of the full cost or fee by a State or local government or by a nonprofit group would not be in the interest of the program. See subpart B for types of services and conditions under which services may be provided.

(b) Furnishing the service without charge is an appropriate courtesy to a foreign country or international organization, or comparable fees are set on a reciprocal basis with a foreign country.

(c) The incremental cost of collecting the fees would be an unduly large part of the receipts from the activity.

§ 812.5 User charge exclusions.

Although of a user charge nature, the following are considered exempt from the requirement to assess a charge. The list is not all-inclusive. Refer recommendations for additional exclusions to the office of primary responsibility (OPR) for this directive.

(a) Any services requested by members of the armed forces when the document or information requested is required by such personnel in their capacity as members of the armed forces of the United States.

(b) Any services requested by members of the armed forces who are in a casualty status, or by their next-of-kin or legal representative, and requests for information from any source relating to a casualty.

(c) The address of record of an active duty member or former member of the

32 CFR Ch. VII (7-1-98 Edition)

armed forces, when it can be furnished informally through local directory (locator) reference, when requested by a member of the armed forces, a relative, or legal representative of a member of the armed forces, or the address of record requested by any source, when the address is required for the purpose of paying monies or forwarding property to a member or former member of the armed forces.

(d) Any services requested by or on behalf of a member or former member of the armed forces or, if deceased, their next of kin or legal representative pertaining to requests for:

(1) Information required to obtain financial benefits regardless of the terms of separation from the service;

(2) Document showing membership and military record in the armed forces if discharged or release was under honorable conditions except as provided in § 812.5(d)(1) and (4);

(3) Information relating to a decoration or award or information required for memorialization purposes;

(4) Review or change in type of discharge or correction of records;

(5) Personal documents, for example, birth certificates, when such documents were required to be furnished by the individual.

(e) Services which are furnished free in accordance with statutes or executive orders.

(f) Information from or copies of medical and dental records and/or X-ray films of patients or former patients of military medical or dental facilities, when such information is required and requests for such data are submitted by an accredited medical facility, physician or dentist, or requested by the patient, next of kind, or legal representative.

(g) Any services involving confirmation of employment, disciplinary or other records, salaries of active or separated civilian or military personnel when requested by prospective employers, or recognized sources of inquiry for credit or financial purposes.

(h) Any services requested by and furnished to a member of Congress for official use.

(i) Any services requested by State, territorial, county, or municipal government, or an agency thereof, which