

SUPPLEMENTARY INFORMATION:

OMB Control No.: 3060-XXXX.

Title: Federal Communications Commission's National Call Center Generic Customer Satisfaction Survey.

Form No.: N/A.

Type of Review: New collection.

Respondents: Individuals or households; business or other for-profit, not-for-profit institutions.

Number of Respondents: 2,250.

Estimated Time Per Response: .05 hours.

Frequency of Response: On occasion reporting requirement.

Cost to Respondents: N/A.

Total Annual Burden: 113 hours.

Needs and Uses: The collection of information is necessary to ensure customer satisfaction and to guarantee that the Federal Communications Commission's National Call Center is providing quality service. The information collected will be used to calculate time waiting; if the caller was given complete and responsive information to their inquiry or complaint; if the caller had to make repetitive calls to obtain information; how the caller rated the service they received; and if the caller received courteous service. Data collected will be used for program evaluation, planning or management to improve quality and efficiency of the operation and to target areas of needed employee customer service training.

OMB Control No.: 3060-0690.

Title: Rules regarding the 37.0-38.6 GHz and 38.6-40.0 GHz Bands.

Form No.: N/A.

Type of Review: Revision of a currently approved collection.

Respondents: Business or other for-profit.

Number of Respondents: 13,904.

Estimated Time Per Response: .5 hours.

Frequency of Response: On occasion reporting requirement.

Cost to Respondents: \$0.

Total Annual Burden: 210,318 hours.

Needs and Uses: The collection of information is necessary because of the amendments of the Commission's rules regarding the 37.0 - 38.6 GHz (37 GHz) and 38.6 - 40.0 GHz (39 GHz) bands in ET Docket No. 95-183. The rules implemented use a channeling plan, and licensing and technical rules for fixed point-to-point microwave operations in the 37 GHz, while also modifying the rules for the 39 GHz band to make them consistent with the technical rules we are proposing for the 37 GHz band. The information is used by the Commission staff to provide adequate point-to-point microwave spectrum, which will facilitate

provision of communications infrastructure for commercial and private mobile radio operations and competitive wireless local telephone service. Without this information, the Commission would not be able to carry out its statutory responsibilities.

Federal Communications Commission.

Magalie Roman Salas,

Secretary.

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FEDERAL COMMUNICATIONS COMMISSION

[CC Docket No. 92-237; DA 98-637]

North American Numbering Council Meeting

AGENCY: Federal Communications Commission.

ACTION: Notice.

SUMMARY: On April 2, 1998, the Commission released a public notice announcing the April 21, 1998, meeting and agenda of the North American Numbering Council (NANC). The intended effect of this action is to make the public aware of the NANC's next meeting and its Agenda.

FOR FURTHER INFORMATION CONTACT: Jeannie Grimes, Paralegal Specialist assisting the NANC, at (202) 418-2313 or via the Internet at jgrimes@fcc.gov. The address is: Network Services Division, Common Carrier Bureau, Federal Communications Commission, 2000 M Street, NW, Suite 235, Washington, DC 20554. The fax number is: (202) 418-7314. The TTY number is: (202) 418-0484.

SUPPLEMENTARY INFORMATION: Released: April 3, 1998.

The next meeting of the North American Numbering Council (NANC) will be held on Tuesday, April 21, 1998, from 8:30 a.m., until 5:00 p.m., EST at the Federal Communications Commission, 1919 M Street, NW, Room 856, Washington, DC 20554.

This notice of the April 21, 1998, NANC meeting is being published in the **Federal Register** less than 15 calendar days prior to the meeting due to NANC's need to finalize its proposed agenda before the next scheduled meeting. This statement complies with the General Services Administration Management Regulations implementing the Federal Advisory Committee Act. See 41 CFR § 101-6.1015(b)(2).

This meeting will be open to members of the general public. The FCC will attempt to accommodate as many people as possible. Admittance,

however will be limited to the seating available. The public may submit written statements to the NANC, which must be received two business days before the meeting. In addition, oral statements at the meeting by parties or entities not represented on the NANC will be permitted to the extent time permits. Such statements will be limited to five minutes in length by any one party or entity, and requests to make an oral statement must be received two business days before each meeting. Requests to make an oral statement or provide written comments to the NANC should be sent to Jeannie Grimes at the address under FOR FURTHER INFORMATION CONTACT, stated above.

Proposed Agenda

The planned agenda for the April 21, 1998, meeting is as follows:

1. Steering Group Report.
2. Numbering Resource Optimization Working Group Report: First organizational meeting of April 16, 1998.
3. Number Pooling Management Group (NPMG) Status Report.
4. Industry Numbering Committee (INC) Monthly Report to the NANC.
5. Number Pooling Report: Colorado Public Utilities Commission.
6. North American Numbering Plan Administration (NANPA) Working Group Report: Decision on aging and administration of disconnected telephone numbers. CO Code Transition Task Force Update.
7. Cost Recovery Working Group Report.
8. Local Number Portability Administration (LNPA) Working Group Report: Phase I and II Implementation update.
9. Wireline/Wireless Integration Task Force Report. Discussion of draft NANC Wireless LNP recommendation due to FCC on May 18, 1998.
10. N11 Ad Hoc Committee Update: Progress report on NANC Responsibilities under the *First Report and Order and Further Notice of Proposed Rulemaking*, In the Matter of the Use of N11 Codes and Other Abbreviated Dialing Arrangements, CC Docket 92-105, FCC 97-51.
11. Other Business.
12. Review of Decisions Reached and Action Items.

Federal Communications Commission.

Geraldine A. Matisse,

Chief, Network Services Division, Common Carrier Bureau.

[FR Doc. 98-9264 Filed 4-7-98; 8:45 am]

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