

access. Investigation-related public inspection files are available through the Electronic Document Imaging System (EDIS). Internet, [www.usitc.gov](http://www.usitc.gov).

**Employment** Information on employment can be obtained from the Director, Office of Human Resources. The Agency employs international economists, attorneys, accountants, commodity and industry specialists and analysts, and clerical and other support personnel. Phone, 202-205-2651.

**Publications** The Commission publishes results of investigations concerning various commodities and subjects. Other

publications include *Industry and Trade Summaries*, an annual report to the Congress on the operation of the trade agreements program, and an annual review of Commission activities. Specific information regarding these publications can be obtained from the Office of the Secretary.

**Reading Rooms** Reading rooms are open to the public in the Office of the Secretary and the ITC Main Library. The ITC Law Library is available to individuals who make prior arrangements by calling 202-205-3287.

For further information, contact the Secretary, United States International Trade Commission, 500 E Street SW., Washington, DC 20436. Phone, 202-205-2000. Internet, [www.usitc.gov](http://www.usitc.gov).

## UNITED STATES POSTAL SERVICE

475 L'Enfant Plaza SW., Washington, DC 20260  
Phone, 202-268-2000. Internet, [www.usps.gov](http://www.usps.gov).

### Board of Governors:

Chairman  
Vice Chairman  
Governors

ALAN C. KESSLER  
CAROLYN LEWIS GALLAGHER  
MICKEY D. BARNETT, JAMES H.  
BILBRAY, LOUIS J. GIULIANO,  
THURGOOD MARSHALL, JR., JAMES  
C. MILLER III, KATHERINE C.  
TOBIN, ELLEN C. WILLIAMS

Postmaster General, Chief Executive Officer  
Deputy Postmaster General and Chief  
Operating Officer

JOHN E. POTTER  
PATRICK R. DONAHOE

Secretary  
Inspector General

(VACANCY)  
DAVID C. WILLIAMS

### Officers:

Postmaster General, Chief Executive Officer  
Deputy Postmaster General, Chief Operating  
Officer

JOHN E. POTTER  
PATRICK R. DONAHOE

Managing Director, Global Business and  
Senior Vice President

PAUL VOGEL

Operations Senior Vice President  
Retail Operations Vice President  
Network Operations Management Vice  
President

WILLIAM GALLIGAN  
KATHLEEN AINSWORTH  
TONY PAJUNAS

Delivery Operations Vice President  
Engineering Vice President  
Facilities Vice President

JORDAN SMALL  
WALT O'TORMEY  
TOM SAMRA

Eastern Area Vice President  
Great Lakes Area Vice President

MEGAN BRENNAN  
JO ANN FEINDT

New York Metro Area Vice President	DAVID SOLOMON
Northeast Area Vice President	TIM HANEY
Pacific Area Vice President	MICHAEL DALEY
Southeast Area Vice President	TERRY WILSON
Southwest Area Vice President	ELLIS BURGOYNE
Western Area Vice President	SYLVESTER BLACK
Capitol Metro Area Vice President	JERRY LANE
Chief Information Officer, Executive Vice President	ROSS PHILO
Information Technology Operations Vice President	GEORGE WRIGHT
Chief Financial Officer, Executive Vice President	HAROLD GLEN WALKER
Treasurer Vice President	ROBERT PEDERSEN
Supply Management Vice President	SUSAN BROWNELL
Controller Vice President	LYNN MALCOLM
Chief Human Resources Officer, Executive Vice President	ANTHONY VEGLIANTE
Employee Resource Management Vice President	DEBORAH GIANNONI-JACKSON
Employee Development and Diversity Vice President	SUSAN LACHANCE
Labor Relations Vice President	DOUG TULINO
Chief Marketing Officer, Executive Vice President	ANITA BIZZOTTO
Customer Service Vice President	SUSAN PLONKEY
Product Development Vice President	NICHOLAS BARRANCA
Pricing and Classification Vice President	STEPHEN KEARNEY
Sales Vice President	JERRY WHALEN
General Counsel, Senior Vice President	MARY ANNE GIBBONS
Strategy and Transition Senior Vice President	LINDA KINGSLEY
Intelligent Mail and Address Quality Senior Vice President	TOM DAY
Government Relations Vice President	MARIE THERESE DOMINGUEZ
Consumer Advocate, Vice President	DELORES KILLETTE
Expedited Mail Vice President	GARY REBLIN
Ground Packages Vice President	JAMES COCHRANE, <i>Acting</i>
Public Affairs and Communications Vice President	JULIE MOORE, <i>Acting</i>
Chief Postal Inspector	ALEXANDER LAZAROFF
Judicial Officer	WILLIAM CAMPBELL

[For the United States Postal Service statement of organization, see the *Code of Federal Regulations*, Title 39, Part 221]

---

*The United States Postal Service provides mail processing and delivery services to individuals and businesses within the United States. The Service is committed to serving customers through the development of efficient mail-handling systems and operates its own planning and engineering programs. It also protects the mails from loss or theft and apprehends those who violate postal laws.*

The Postal Service was created as an independent establishment of the executive branch by the Postal Reorganization Act (39 U.S.C. 101 *et*

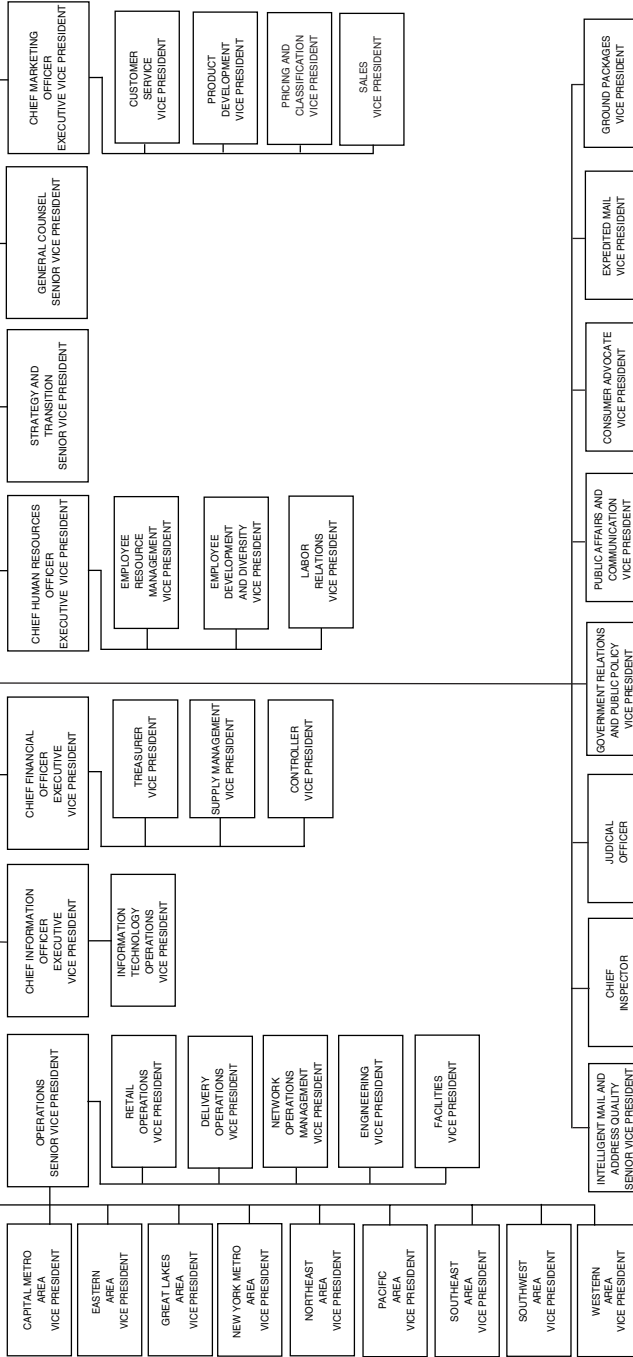
*seq.*), approved August 12, 1970. The present United States Postal Service commenced operations on July 1, 1971.

UNITED STATES POSTAL SERVICE

OFFICE OF THE  
POSTMASTER GENERAL AND  
CHIEF EXECUTIVE OFFICER

DEPUTY POSTMASTER  
GENERAL AND  
CHIEF OPERATING OFFICER

GLOBAL BUSINESS  
MANAGING DIRECTOR AND  
SENIOR VICE PRESIDENT



The Postal Service has approximately 705,000 career employees and handles about 212 billion pieces of mail annually. The chief executive officer of the Postal Service, the Postmaster General, is appointed by the nine Governors of the Postal Service, who are appointed by the President with the advice and consent of the Senate. The Governors and the Postmaster General appoint the Deputy Postmaster General, and these 11 people constitute the Board of Governors.

In addition to the national headquarters, there are area and district offices supervising more than 37,000 post offices, branches, stations, and community post offices throughout the United States.

**Activities**

In order to expand and improve service to the public, the Postal Service is engaged in customer cooperation activities, including the development of programs for both the general public and major customers. The Consumer Advocate, a postal ombudsman, represents the interest of the individual mail customer in matters involving the Postal Service by bringing complaints and suggestions to the attention of top postal management and solving the problems of individual customers. To provide postal services responsive to

public needs, the Postal Service operates its own planning, research, engineering, real estate, and procurement programs specially adapted to postal requirements, and maintains close ties with international postal organizations.

The Postal Service is the only Federal agency whose employment policies are governed by a process of collective bargaining under the National Labor Relations Act. Labor contract negotiations, affecting all bargaining unit personnel, as well as personnel matters involving employees not covered by collective bargaining agreements, are administered by Labor Relations or Human Resources.

The U.S. Postal Inspection Service is the Federal law enforcement agency which has jurisdiction in criminal matters affecting the integrity and security of the mail. Postal Inspectors enforce more than 200 Federal statutes involving mail fraud, mail bombs, child pornography, illegal drugs, mail theft, and other postal crimes, as well as being responsible for the protection of all postal employees.

Postal Service customers and employees can contact the Postal Inspection Service online at [www.usps.gov/postalinspectors](http://www.usps.gov/postalinspectors) or by calling 1-877-876-2455 to reach the appropriate Inspection Service office.

**Postal Inspection Service—United States Postal Service**

Division	Address	Telephone
Atlanta	P.O. Box 16489, Atlanta, GA 30321-0489	404-608-4500
Boston	495 Summer St., Boston, MA 02210-2214	617-556-4400
Charlotte	2901 Scott Futrell Dr., Charlotte, NC 28228-3000	704-329-9120
Chicago	Fl. 6, 433 W. Harrison St., Chicago, IL 60669-2201	312-983-7900
Denver	Suite 900, 1745 Stout St., Denver, CO 80202-3034	303-313-5320
Detroit	P.O. Box 330119, Detroit, MI 48232-6119	313-226-8184
Fort Worth	14800 Trinity Blvd., Fort Worth, TX 76161-2929	817-359-2700
Houston	650 N. Sam Houston Pkwy, Houston, TX 77251-1276	713-238-4400
Los Angeles	P.O. Box 2000, Pasadena, CA 91102-2000	626-405-1200
Miami	6th Fl., 3400 Lakeside Dr., Miramar, FL 33027-3242	954-436-7200
New Jersey/Caribbean	P.O. Box 509, Newark, NJ 07101-0509	973-693-5400
New York	P.O. Box 555, New York, NY 10116-0555	212-330-3844
Philadelphia	Rm. 400, 2970 Market St., Philadelphia, PA 19101-9000	215-895-8450
Pittsburgh	Rm. 2101, 1001 California Ave., Pittsburgh, PA 15290-9000	412-359-7900
San Francisco	P.O. Box 882528, San Francisco, CA 94188-2528	415-778-5800
Seattle	P.O. Box 400, Seattle, WA 98111-4000	206-442-6300
St. Louis	1106 Walnut St., St. Louis, MO 63199-2201	314-539-9300
Washington, DC	Suite 200, 10500 Little Patuxent Pkwy., Columbia, MD 21044-3509	410-715-7700

## Sources of Information

**Consumer Information** Customers may check shipping rates, buy stamps, print postage, track packages, locate ZIP codes, shop at the Postal Store, change addresses, or obtain answers to frequently asked questions by visiting [www.usps.com](http://www.usps.com). For general information 24 hours a day, call 1-800-ASK-USPS (1-800-275-8777). For the Express Mail, Priority Mail, and Package Support Line, call 1-800-222-1811. Information on past and present schemes used to defraud the public is available at [www.usps.com/postalinspectors](http://www.usps.com/postalinspectors). Reports of fraudulent activity involving the mail may be made to the Mail Fraud Hotline, 1-800-372-8347.

**Contracts and Small Business Activities** Contact Supplier Diversity. Phone, 202-268-4633.

**Employment** General information about jobs such as clerk, letter carrier, etc., including information about programs for veterans, may be obtained by contacting the nearest post office or from the Postal Service Web site at [www.usps.gov/employment](http://www.usps.gov/employment).

Information about Postal Inspector Service employment may be obtained online at [www.usps.com/postalinspectors](http://www.usps.com/postalinspectors).

**Inspector General** The Office of Inspector General maintains a toll-free hotline as a means for individuals to report activities involving fraud, waste, or mismanagement. Such reports may be

made by e-mail to [hotline@usps.oig.gov](mailto:hotline@usps.oig.gov), by telephone at 1-888-USPS-OIG (1-888-877-7644), by fax at 1-866-756-6741, or by mail to the United States Postal Service, Office of Inspector General Hotline, 10th Floor, 1735 North Lynn Street, Arlington, VA 22209-2020. Publicly available documents and information on the Office of Inspector General and some Freedom of Information Act documents are available electronically at [www.usps.oig.gov](http://www.usps.oig.gov).

**Philatelic Sales** Contact Stamp Fulfillment Services, Kansas City, MO 64179-1009. Phone, 800-782-6724.

**Publications** Pamphlets on mailability, postage rates and fees, and many other topics may be obtained free of charge from the nearest post office.

Most postal regulations are contained in Postal Service manuals covering domestic mail, international mail, postal operations, administrative support, and employee and labor relations. These manuals and other publications including the *National Five-Digit ZIP Code and Post Office Directory* (Publication 65) may be purchased from the Superintendent of Documents, Government Printing Office, Washington, DC 20402-0001. The *National Five-Digit ZIP Code and Post Office Directory* is also available through local post offices.

**Reading Rooms** Located on 11th Floor North, Library. Phone, 202-268-2900.

For further information, contact the U.S. Postal Service, 475 L'Enfant Plaza SW., Washington, DC 20260. Phone, 202-268-2000. Internet, [www.usps.gov](http://www.usps.gov).